

Philip Johnsey

CEH ■ SANS PC Forensics ■ MCITP Enterprise Admin 2008 ■ MCSE 2003

I.T. professional who is experienced in providing enterprise support in the roles of desktop support, staff management, system administration and I.T. security. Being successful functioning with various teams and personalities as well as knowledgeable in a variety of disciplines (technical & non-technical), I perform multiple roles daily.

Skills include:

Active Directory	Email archiving & Ediscovery	MS Office Suite	Training
BES server- PDA/phone support	ESX Ranger	Novell	Veritas Netbackup
Citrix	Exchange 07	PC Forensics	VMWare ESX & Workstation
Document and report creation	Hardware (Dell-HP-IBM)	Security Analysis	Windows (XP,7,03,08)

Palm Beach County ISS department 2005 –Present

Palm Beach County ranked 3rd in the nation as one of the most digitally advanced County governments of large counties. This award recognizes the county's advanced technology infrastructure which is the primary responsibility of the Information Systems Services (ISS) Department. *National Association of Counties* (www.naco.org) July 2010.

System Admin & I.T. Security

Security achievements:

Took the initiative to build the infrastructure, implement and manage user monitoring software. Once completed, numerous monitoring requests were expedited and disciplinary actions taken.

Streamlined and standardized external facing County wide emails by creating and implementing a standard disclaimer signature.

Researched and completed forensics on MFPs which resulted in new policies for secure data removal of retired systems.

Taught myself pc forensics & paid for a SANS forensics class which added a new functionality to the security team and allowed us to accurately respond to requests for user evidence.

System Admin achievements:

Lead person who selected & implemented a new email archive product for 7000 users. The product enabled automatic countywide email archiving and e-discovery, a feature we had not had previously. I successfully manage this critical environment today.

Consolidated 6 active directory domains into one enterprise active directory, which significantly reduced maintenance costs County Wide, enabled central management, and provided for standardization.

Reduced hardware & software expenses, and increased email reliability by consolidating the County's two different email systems into Exchange 2007. Migrated 7000 users from GroupWise 6.5 into Exchange 2007.

Reduced duplicate hardware & software expense, customer mapping issues, login times, and management headaches by consolidating our dual Novell/Microsoft directory system into one system. Migrated 20 Novell servers into our SAN based Microsoft environment.

Took the lead on organizing and creating documentation which resulted in time savings as staff could easily locate what they needed. Created install instructions, troubleshooting docs, forms, directories, status reports, and any other documentation needed.

Solved our department's gaps in server backup/restores by taking the initiative and completing a thorough inventory of our VMware and physical servers. Installed & configured backup software where missing or removed where duplicated.

Installed and documented Windows 7 performance my production workstations. The results gave the desktop group a head start on their image planning and landed me on the Windows 7 pre-deployment team.

Palm Beach County ISS Department 2004-2005

